

AgileSiteLite

TERMS OF SERVICE: AgileSite Lite

1. **Service.** WTE Solutions / PointShop, Inc. ("WTE"), agrees to create and host for Client a website based on the AgileSite Lite Software as a Service (SaaS) product. Upon Client request, WTE may provide software technical support instruction based on its current Client Support services policy via the method deemed most appropriate at the sole discretion of WTE. Client requests outside of the scope of contract-included Client Support will be identified as Professional Services, Development Services, IT Services, or Database/Engineering services, and additional fees may apply.
2. **Client's Representations.** Client represents, warrants and agrees that:
 - (a) All information submitted by Client to WTE is true, accurate, current, and complete, and Client will maintain and update information as necessary to keep it true, accurate, current and complete at all times;
 - (b) Client will cooperate with WTE in supplying in a timely, accurate and complete manner all information, content and materials necessary for the creation and launch of the website as requested; Client acknowledges that failure to provide such content and materials in a timely, accurate, and complete manner will not relieve Client of any of its payment or other obligations under this Agreement;
 - (c) Client has full power, authority, and legal right to: enter into this Online Service Agreement (the "Agreement") and into any transactions pursuant to this Agreement; (i) sell and offer for sale the goods and services that are sold or offered for sale on the website, including but not limited to holding all necessary licenses, consents and approvals from all private and governmental entities in all applicable jurisdictions necessary to engage in the advertising and sale of the goods and services offered on the website; (ii) copy and display the materials used or displayed on the website, including but not limited to holding all necessary licenses with respect to materials owned by others; and (iii) process credit card transactions and deliver goods or services as specified at the website;
 - (d) Client will not violate any law, rule or regulation, including but not limited to laws prohibiting the sale or export of certain goods and services and laws prohibiting obscenity;
 - (e) Client will not defame, impersonate or invade the privacy of any third party or entity;
 - (f) Client will not engage in any conduct that infringes the rights of any third party or entity, including but not limited to the intellectual property, business, contractual, or fiduciary rights of others;
 - (g) Client will not engage in, facilitate, or encourage the transmission of "junk mail," "spam," or the unsolicited mass distribution of e-mail, or engage in, facilitate, or encourage any unfair or deceptive trade or marketing practices or any other marketing practices which WTE, in their sole discretion, determine to be unethical, undesirable or improper;
 - (h) Client is and will be solely responsible for all goods and services offered on the website and all matters related thereto, for all aspects of all sales of goods and services through the website, for all materials used or displayed at the website, and for all acts or omissions that occur on the website or in connection with Client's account or password, whether attributable to Client's employees, consultants or otherwise;
 - (i) Client will not engage in any act or omission that gives rise to WTE's right to suspend access to and use of the website under Section 7 below; and
 - (j) Client will support and comply with any privacy or other policy established by WTE or WTE's hosting service providers (including, without limitation, the Rules and Regulations that appear at www.agilesitelite.com/contracts/ASL_TOS from time to time and will act in a manner consistent with the obligations of WTE there under.
3. **Terms and Termination of Agreement.** The Initial Term of this Agreement will commence upon the Effective Date (i.e., the date that the Client account is initiated) and will remain in effect until Client cancels Services through their Client portal. In order to ensure that Client does not experience any interruption or loss of services due to the lapse of any particular subscription period, the Services operate with automatic renewal, on a recurring-fees basis (except where explicitly stated otherwise). Accordingly, where applicable, WTE will attempt to automatically renew the applicable Services for a renewal period equal in time to the original subscription period for such Service, and automatically charge Client the applicable fees using Client's Authorized Card. For monthly subscription Services, Client is welcome to cancel at any time without obligation to pay for additional monthly payments. Annual subscription services are not eligible for cancellation prior to the original subscription renewal period. No refunds will be provided for subscription-based Services. Products or Services that are deemed to be final, including all set-up fees in connection with Services, are not eligible for cancellation. In addition, WTE may terminate this Agreement if: (a) Client fails to pay in full any charges hereunder within ten (10) days of the date due; or (b) Client commits any breach of this Agreement other than a breach described in clause (a) and fails to cure it within ten (10) days of receipt of notice of such breach. WTE reserves the right to immediately suspend Client's access to and use of the website upon a breach of this Agreement. The termination of this Agreement by WTE will not be deemed in any way to constitute an election of remedies or a waiver of any rights, remedies or actions available to WTE under this Agreement or otherwise, and all such rights, remedies, and actions are expressly reserved by WTE. Upon termination, WTE reserves the right to delete from its servers any and all information contained in Client's account or relating to Client or the website, including but not limited to order processing information, mailing lists, and any Web pages. Any provision of this Agreement that by its terms imposes continuing obligations on the parties shall survive the termination of this Agreement.

4. **Payment.** The Hosting Fee and Email Fees payable by Client will be due and payable in advance on the first day of each calendar month beginning on the Effective Date. All other amounts payable by Client will be due and payable upon receipt. No credit terms are extended to Client unless specifically stated in writing. For all monthly fees payable for a partial month, Client shall pay a pro-rata amount, calculated from the beginning date in which the fee is due (e.g. the Effective Date) until the end of the month in which such date occurs.
 - (a) By checking the appropriate box on the Master Service Agreement and providing the applicable information, Client has indicated its desire to have amounts due debited from its bank checking account or charged to its credit card. If Client checked the box marked "ACH Debit," then: (i) Client hereby irrevocably authorizes WTE to debit Client's bank checking account through the Automated Clearing House, or any other available system, for all amounts payable hereunder, and (ii) Client has provided, or will provide, to WTE a voided check and necessary documentation so that WTE can properly identify the account to be debited and will provide such other information as WTE may request. If Client checked the box marked "Credit Card", then Client hereby authorizes WTE to charge all amounts payable hereunder to the credit card number provided to WTE at the time of execution of this Agreement, and all such actions by WTE are hereby irrevocably authorized and approved.
 - (b) Client represents, warrants and agrees that: (i) the credit card number or bank information provided by Client is valid; (ii) Client has the legal right and authority to use that credit card number or bank account; (iii) the account corresponding to any credit card number provided by Client has sufficient credit available to pay for all of Client's obligations under this Agreement; (iv) any bank account which Client authorizes WTE to debit through the Automated Clearing House will maintain sufficient funds to pay for all of Client's obligations hereunder; and (v) Client will maintain and update Client's credit card or bank account information as needed for the foregoing representations and warranties to remain true and accurate.
 - (c) Client acknowledges receipt of WTE's Payment Policy, which can be found posted online at <http://www.wte.net/WTE-Payment-Policy>, and accepts the current payment terms. Any changes to the WTE Payment Policy will be communicated in writing, where future use of your website or Store Management system confirms your agreement with those policy changes. In addition, Client understands that WTE may choose to charge late payment fees and/or interest on past due accounts in lieu of terminating services for non-payment at its sole discretion.
5. **Taxes.** Client shall be responsible for all sales, use or other taxes imposed by government authorities for the use of the products and services hereunder.
6. **Suspension of Access.** WTE reserves the right to suspend Client's access to and use of the website upon notice to Client if WTE determines, in their sole discretion, that: (a) Client offers for sale goods or services, or uses or displays materials, that are illegal, obscene, indecent, vulgar, offensive, dangerous, or are otherwise deemed inappropriate by WTE; (b) a significant number of customers of the website have complained that the website has failed to fulfill customer orders in a timely fashion; (c) Client or the website is or has become the subject of a government complaint or investigation; (d) Client or the website violates, has violated, or threatens to violate the terms of this Agreement; (e) the merchandise, information or services offered by the website constitute a possible detriment to the reputation of WTE or others; or (f) the Client does not handle customers or WTE staff courteously and responsively or engages in unethical or improper marketing or business practices, as determined by WTE in their sole discretion. Any suspension of Client's access to and use of the website pursuant to this section will not relieve Client of any of its payment or other obligations under this Agreement.
7. **Use of Client Content.** Client agrees that WTE, their designees, licensees and assigns may use Client's name and branding, along with identifying and descriptive information regarding the website and its products and services, in any promotional or marketing materials. By submitting content regarding Client's business to WTE for inclusion on the website, Client grants WTE, their designees, licensees, and assigns the world-wide, royalty-free, and non-exclusive license to adapt, use, distribute, modify, reproduce, create derivative works from, and publish such content for the purpose, directly or indirectly, of advertising, demonstrating, displaying, distributing, marketing, presenting and promoting the website or its products and services or otherwise, in any and all media, publications or systems, either with the website and products and services of others or in any other fashion. Client acknowledges that WTE does not, and is not obligated to pre-screen any content submitted to WTE, but that WTE, their designees, licensees and assigns will have the right (but not the obligation) in their sole discretion to refuse or remove any such content from the website or its products and services. Client agrees that Client must assess, and bear all risks associated with, the use of any content submitted to WTE, including but not limited to any reliance on the accuracy, completeness, utility or value of such content.
8. **Marketing and Promotion.** Client grants WTE the right, without further obligation or payment to Client, to hyperlink to AgileSiteLite.com on their site with our standardized footer treatment. Client's services and/or products may be displayed in the PointShop Mall website (pointshop.com), on WTE's client directories, or on other regular channels that WTE deems fit, without further obligation or payment to Client. This is intended to allow for additional promotion of the Client or Client's products to help drive traffic to your website.
9. **Links.** Client grants WTE the right to hyperlink or otherwise provide access to the website through the PointShop commerce network. Although WTE may submit information to search engines, WTE can give no assurance regarding the inclusion of such information by the search engines or the manner in which such information may be included.
10. **PCI/Security Scanning and Website Monitors.** WTE has approved the use of Trustwave for third party PCI certifications, security scanning and website monitoring. You must seek written permission to use any other third party security scanner or website monitor by emailing support@wte.net. WTE will confirm or reject approval in writing, and reserves the right to disallow their use for any reason at our sole discretion. If you do not have permission and your scanner causes system outages, you will be liable for lost revenue by all merchants affected by the outage.
11. **Ownership and Use of Information.** All page layout, design, graphics work, data files, image maps, HTML coding, software tools and applications used to design, construct, service and maintain the website are and will remain the sole property of WTE. Client retains ownership of the content regarding Client's business supplied by Client to WTE; provided, however, that WTE will have no responsibility regarding the return of any physical materials supplied to WTE. WTE will maintain data about Client and the website on its servers and the third-party servers we use for website hosting, including but not limited to information regarding Client's account registration, customer orders and information, sales and click stream data ("Merchant Data") and WTE may disclose any information regarding Client or the website, including but not limited to Merchant Data, to third parties in order to conduct the business of WTE, promote the website or its products or services, process payments pursuant to this Agreement, or for any other purpose related to the business of WTE, Client or the website. In addition, WTE may disclose Merchant Data in the good faith belief that such action is reasonably necessary: (a) to comply with any law or regulation or legal process of any kind; (b) to enforce this Agreement; (c) to respond to claims that Client or website is engaged in activities that violate the rights of third parties; or (d) to

protect the rights and interests of WTE or others; provided, however, that nothing in this section will impose a duty on WTE to make any such disclosures.

12. **Disclaimer of Warranties.** ALL INFORMATION, SERVICES AND PRODUCTS ARE PROVIDED BY WTE ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. WTE EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO: (a) ANY WARRANTIES AS TO THE AVAILABILITY, ACCURACY, OR CONTENT OF INFORMATION, SERVICES OR PRODUCTS, (b) ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, AND (c) ANY WARRANTIES THAT THE WEBSITE OR ACTIVITIES WILL BE UNINTERRUPTED OR ERROR-FREE. WITHOUT LIMITATION OF THE FOREGOING, WTE DISCLAIMS ANY AND ALL WARRANTIES FOR THE SECURITY, RELIABILITY, TIMELINESS, AND PERFORMANCE OF ALL SERVICE AND PRODUCTS AND FOR ANY TAX CALCULATIONS PERFORMED. SECURITY MECHANISMS INCORPORATED IN THE WTE SYSTEM HAVE INHERENT LIMITATIONS, AND CLIENT TAKES ALL INFORMATION, SERVICES AND PRODUCTS SUBJECT TO THOSE LIMITATIONS.
13. **Limitation of Liability.** WTE, THEIR LICENSORS, SERVICE PROVIDERS, PARENT COMPANIES, SUBSIDIARIES, AND AFFILIATES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, SHAREHOLDERS, EMPLOYEES AND AGENTS (COLLECTIVELY, THE "SPECIFIED PERSONS"), WILL NOT BE LIABLE TO CLIENT UNDER ANY CIRCUMSTANCES OR LEGAL THEORIES WHATSOEVER FOR: (a) DAMAGES, LOSSES OR LIABILITY CAUSED OR ALLEGEDLY CAUSED BY OR RESULTING FROM ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, SUSPENSION, TERMINATION, DELETION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMMUNICATIONS LINE FAILURE, THEFT OR DESTRUCTION OF PROPERTY, OR ANY UNAUTHORIZED ACCESS TO, OR ALTERATION OR USE OF, MERCHANT INFORMATION OR CONTENT, OR ANY FRAUDULENT USE OF CREDIT CARDS BY USERS OF THE WEBSITE; (b) DAMAGES, LOSSES OR LIABILITY WITH RESPECT TO ANY CLAIM MADE BY A THIRD PARTY BASED ON COPYRIGHT, TRADEMARK OR OTHER PROPRIETARY RIGHTS REGARDING THE DATA OR SOFTWARE COMPRISED IN WTE PRODUCTS OR SERVICES OR THE USE TO WHICH SUCH DATA AND SOFTWARE IS PUT BY CLEINT, OR (c) ANY DIRECT, INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THOSE ARISING OUT OF OR RELATING TO LOSS OF BUSINESS, LOSS OR USE OF DATA, INTERRUPTION OF BUSINESS, OR LOSS OF GOODWILL, REVENUES OR PROFITS, EVEN IF SUCH SPECIFIED PERSON IS AWARE OF THE RISK OF SUCH DAMAGES. THE LIABILITY OF WTE AND ANY SPECIFIED PERSON TO CLIENT WILL NOT, FOR ANY REASON, EXCEED THE AMOUNT PAID BY OR ON BEHALF OF CLIENT TO WTE. IT IS UNDERSTOOD THAT THE FOREGOING LIMITATION OF LIABILITY WILL APPLY TO ANY CLAIM AGAINST WTE, OR ANY OF THE SPECIFIED PERSONS.
14. **Indemnity.** Client agrees to indemnify and hold harmless WTE, its owners, employees, partners, or any of the Specified Persons, from any loss, damage, liability, cost, claim or demand, including but not limited to penalties, interest and reasonable attorneys' fees and costs, due to, resulting from or arising directly or indirectly out of (i) Client's acts or omissions in connection with this agreement; (ii) the trademarks, service marks, trade names, other intellectual property, merchandise, services and information offered at or used in connection with the Website or any sale or offer to sell made through the website; (iii) any alleged violation of this Agreement, any applicable law or regulation or any rights of another. WTE will have the right to participate in the defense of all claims pursuant to this section.
15. **Force Majeure.** Neither party will be liable to the other for any delay or failure in performance under this Agreement resulting directly or indirectly from acts of nature or similar causes beyond its reasonable control.
16. **Assignment.** Neither party may assign or transfer this Agreement, in whole or in part, to any other person or entity without the prior written consent of the other party except that, WTE may sell, transfer or assign its interest in this agreement in connection with the sale or transfer of all or substantially all of its business or assets.
17. **Independent Contractor.** Client is an independent contractor under this Agreement, and nothing herein will be construed to create a partnership or joint venture. Neither party has authority to enter into agreements of any kind on behalf of the other and neither party will be considered the agent of the other.
18. **Governing Law.** This Agreement will be governed by the laws of the State of North Carolina without regard to its conflicts of law provisions.
19. **Notices.** Any notices or communications under this Agreement will be in writing and will be deemed delivered upon receipt by the party to whom such communication is directed, at the address specified on the Master Service Agreement of this Agreement, if sent by: hand, (b) a commercial overnight carrier, (c) U.S. mail, return receipt requested, (d) confirmed facsimile or (e) electronic mail, or such other address as either party may give the other notice as provided herein. An update to the Terms of Service may also be provided via an update posted inside the Content Management Solution admin portal, and continued use of the admin portal signifies your agreement.
20. **Entire Agreement.** This Agreement includes the AgileSiteLite Master Service Agreement (the "MSA"), these Terms of Service, any MSA Addendums, and any operating rules, policies or terms and conditions posted at the Content Management Solution admin (CMSDesk) and constitutes the entire agreement between WTE and Client with respect to the subject matter hereof. This Agreement may not be changed, modified, amended or supplemented except by in writing (which may be a facsimile) signed by authorized representatives of WTE and Client. This Agreement and any amendment hereto may be executed in one or more counterparts, which may be delivered in originally executed form or by facsimile transmission of an executed copy.
21. **Miscellaneous.** This Agreement and all of the provisions hereof will be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns. WTE's failure to exercise or enforce any right or provision of this Agreement will not constitute a waiver of such right or provision. If a court of competent jurisdiction holds any provision of this Agreement to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and agree that the other provisions of this Agreement will remain in full force and effect. Section headings are included in this Agreement for reference only and will not be construed as a substantive part hereof. At the request of WTE, Client will take such actions and deliver such documents and agreements, as are reasonably necessary to consummate the transactions contemplated by this Agreement.

THE CONTINUED USE OF YOUR AGILESTELITE WEBSITE AND/OR CONTENT MANAGEMENT SOLUTION ADMIN PORTAL CONFIRMS YOUR AGREEMENT TO THESE TERMS OF SERVICE.